



# Help & Support

## Connect with ORCID & the PID Community

API User Group is for general API queries.

ORCID Consortia Community Forum is a for ORCID Consortia to discuss topics of interest to their communities.

PID Forum is the global information and discussion platform for all things PID-related, to share best practices, announce events, ask questions, have discussions, and more.

Friends of ORCID Slack workspace is a shared community resource—a place to share skills, knowledge, and interests through ongoing conversation.

Help Center has both technical and non-technical information and FAQ resources.

## Utilize integration and API documentation

Our detailed Documentation includes guides and resources about all types of integrations.

View sample Workflow use cases as a guide to plan how your institution's integration could work.

Learn how to collect authenticated IDs and add items to your researchers ORCID records with our API tutorials and API technical resources.

## Reach out for support

Consortia Leads are the main point of contact for consortia members.

The ORCID Engagement team is the main point of contact for direct members.

For user-related questions, reach out to [support@orcid.org](mailto:support@orcid.org)

For integration issues related to the ORCID API, contact [membersupport@orcid.org](mailto:membersupport@orcid.org) along with your main contact.

For integration issues related to vendor systems, contact your vendor.